

Jithin EV

Kaipamangalam, Thrissur, Kerala 680681

jithinvenugopaltz@gmail.com

+91 99952 32634

Willing to relocate to: Chennai, Tamil Nadu - Bengaluru, Karnataka - Kochi, Kerala

Work Experience

Customer Care Executive - Flipkart process

Technotask Business Solutions-Thrissur, Kerala

Full-time

December 2023 to September 2024 • Full-time

Customer support voice process

Jio point assistant manager

Reliance Jio Infocomm Limited India-Thrissur, Kerala

Full-time

March 2022 to December 2023 • Full-time

I worked as Jiopoint assistant manager job. I got experience in customer handling, sales, stock handling, cash management.

Sales executive

Shriram finance-Thrissur, Kerala

Full-time

January 2018 to July 2019 • Full-time

I worked as loan sales executive at shriram finance irinjalkuda branch

Customer Support Executive

Education

Bcom in Finance

University of Calicut-Thrissur, Kerala

Full-time

Skills / IT Skills

- Relational databases
- Google Search Console
- Tamil (1 year)
- AI
- Phone etiquette
- Customer service

- Billing
- Design patterns
- Marathi
- HTML
- OOP
- JavaScript
- SASS
- UX
- Microsoft Office
- Marketing
- Cashiering
- Office management
- Guest relations
- Office experience
- Retail management (1 year)
- Microsoft Excel
- Guest services
- B2B sales
- Bootstrap
- Front-end development
- Telugu
- Typing
- Field sales
- Adobe Photoshop
- Hotel experience
- Materials handling
- MongoDB
- Digital marketing
- Malayalam
- AJAX
- Web development
- Retail sales (3 years)
- WordPress (Less than 1 year)
- Computer skills
- Express.js
- Back-end development (Less than 1 year)
- Debugging
- JSON
- Customer support
- Document management

- React
- Figma
- Web design
- Responsive web design
- SQL
- NoSQL
- Git
- Gujarati
- Node.js
- Kannada
- REST
- Hindi
- Merchandising (2 years)
- Time management
- Communication skills (1 year)
- Project planning
- GitHub
- Full-stack development
- Math
- Databases
- Organizational skills
- Data entry
- APIs
- MySQL
- Database management
- Warehouse management
- Cash handling (3 years)
- English (1 year)
- Upselling
- MVC
- Research
- Java
- Store management (2 years)
- jQuery
- PHP
- SAP
- Version control systems
- UI
- Microsoft Powerpoint

Certifications and Licenses

Driving Licence

2 Wheeler Licence